



April 30, 2019

VHDA Compliance & Asset Management

WTCMS Software Upgrade - May 1, 2019

The Web Tenant Compliance Management System (WTCMS) will be unavailable due to a software upgrade on **Wednesday, May 1, 2019 starting at 5:30 p.m.** All WTCMS Users must log out of the system to ensure upgrade is properly installed. The upgrade is expected to be completed by **8:00 a.m. on Thursday morning, May 2, 2019.**

2019 Income Limits Published Effective April 24, 2019

HUD published the 2019 MTSP-HERA Special Income Limits with an effective date of April 24, 2019. The income limits apply to Tax Credit and Tax Exempt Bond properties, and must be implemented no later than 45-days from the publication date by **June 8, 2019.**

The release only includes the 50% and 60% limits, and does not include the other income limits applicable for the income averaging minimum set-aside. WTCMS will be updated by **May 2, 2019** using industry calculation factors applied to the 50% limits to determine the 20%, 30%, 40%, 70%, and 80% limits.

The Tax Credit MTSP and Tax-Exempt Bond limits are published separately from the limits for HUD programs (Section 8).

The limits are located on the HUD website at [MTSP Limits](#) and [Section 8 Limits](#).

The VHDA website is currently being updated to reflect the new income limits.

VHDA Offers Free Online Renter Education Course

To support the initiatives in the [Governor's Executive Order Number Twenty-Five \(2018\)](#) which includes reducing eviction rates, VHDA has recently made available a free online renter education course titled "How to be a Successful Renter," which covers the rights and responsibilities of renting.

The online education course is designed to equip renters with the knowledge necessary to be responsible tenants and to avoid the eviction process. Please visit vhda.com/renters to learn more about the free course. It is currently available in English, and will be offered in Spanish in the near future.

Eviction Tracking Log

As part of the [Governor's Executive Order Number Twenty-Five \(2018\)](#), which establishes affordable housing priorities to address Virginia's unmet housing needs, VHDA is requesting full cooperation and participation from all properties in our portfolio to assist in collecting monthly data on Eviction, and Eviction-Related activities. The [Eviction Tracking Log](#) can be found on the VHDA Website under Forms and Documents. [See More Details.](#)

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The information contained herein (including but not limited to any description of VHDA and its lending programs and products, eligibility criteria, interest rates, fees and all other loan terms) is subject to change without notice.

